



UNIVERSITY OF CENTRAL FLORIDA

**Student Accessibility Services and Inclusive Education Services**

4000 Central Florida Blvd  
Ferrell Commons 185  
Orlando, FL 32816

**The Professional Services’ Credential for IES**  
**August 2020**

Tasked with creating a credential for students with intellectual disabilities aligned with the employment needs of the greater Orlando area, the Division of Student Development and Enrollment Services (SDES) partnered with the College of Innovation and Education in Spring 2018 to conduct a review of local needs.

The 2017 Central Florida Employment Outlook ranked the professional service sector as the employment sector with the highest job growth in Central Florida. The top industries hiring in Central Florida are (a) healthcare, (b) skills trade, (c) technology, (d) sales, (e) construction, and (f) education. Currently, Orlando has a shortage of workers in healthcare, technology, skilled trades, bus drivers, housekeepers and customer service professionals.

After reviewing the employment needs, the University of Central Florida’s academic specialty areas and collecting data regarding the Inclusive Education Services (IES) students’ academic and vocational interests, the following three areas were selected for the IES Professional Services Credential concentrations: (a) **Hospitality**, (b) **Social Services**, and (c) **Education**.

<b><u>UCF Specialty Areas</u></b>	<b><u>IES Student Interests</u></b>
<b>1. Hospitality</b>	<b>1. Hospitality</b>
2. Communication	<b>2. Education</b>
<b>3. Social Services</b>	<b>3. Social Work/Social Services</b>
<b>4. Education</b>	<b>4. Communication/Interdisciplinary Studies</b>
5. Technology	<b>5. Computer</b>
6. Healthcare	<b>6. Videography</b>
7. Human Services	<b>7. Photography</b>

This credential launched during the 2018-2019 academic year. Academic courses within the concentrations were intentionally selected to provide vocational and academic depth to the student experience. In addition, IES staff identified a need to build career development, personal leadership, and a variety of on-and-off campus vocational and internship experiences to provide students with a comprehensive professional development opportunity.

Upon successful completion of 42 credential units over the span of this this five-semester opportunity, students will earn a Professional Services Credential through the Division of Continuing Education with support from the College of Education and Human Performance and SDES.

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Within the division of Student Development and Enrollment Services (<http://www.sdes.ucf.edu/>)

## Professional Services Credential: Hospitality Concentration

<b>Fall Semester Year 1</b>	SLS 1501: Strategies for Student Success (3)
	MHS 2330: Career Planning I* (3)
	MHS 3940: Internship* (1)
	MHS 2940: Personal Leadership (3)
	<b>Total: 10 Units</b>
<b>Spring Semester Year 1</b>	<i>COM 1000 Introduction to Communication (3)</i>
	<i>HFT 1000: Introduction to the Hospitality and Tourism Industry (3)</i>
	MHS 3940: Work Internship (On Campus Work Exp.) (3)*
	MHS 3940: Internship (Co-Curricular) (1)*
	<b>Total: 10 Units</b>
<b>Fall Semester Year 2</b>	MHS 2331: Career Planning II (3) *
	<i>HFT 2750 Event Industry (3)</i>
	<i>HFT 3540: Guest Service Management (3)</i>
	MHS 3940: Internship (Co-Curricular) (1)*
	<b>Total: 10 Units</b>
<b>Spring Semester Year 2</b>	MHS 2930: Career Planning III (3)*
	<i>HFT 3224: Hospitality Management and Leadership (3)</i>
	<i>Hospitality Elective (3)</i>
	MHS 4941: Internship (3) (Capstone)
	<b>Total: 12 Units</b>
<b>Total Units:</b>	<b>42</b>

\* indicates classes taught by Inclusive Education Services staff (NC)

*Italicized course* are concentration specific courses

## Professional Services Credential: Education Concentration

<b>Fall Semester Year 1</b>	SLS 1501: Strategies for Student Success (3)
	MHS 2330: Career Planning I* (3)
	MHS 3940: Internship* (1)
	MHS 2940: Personal Leadership (3)
	<b>Total: 10 Units</b>
<b>Spring Semester Year 1</b>	<i>COM 1000: Introduction to Communication (3)</i>
	<i>EEC 3700: Social and Emotional Development in Young Children (3)</i>
	MHS 3940: Work Internship (On Campus Work Exp.) (3)*
	MHS 3940: Internship (Co-Curricular) (1)*
	<b>Total: 10 Units</b>
<b>Fall Semester Year 2</b>	MHS 2331: Career Planning II (3) *
	<i>EEC 3008: Early Childhood Children's Literature (3)</i>
	<i>EEC 4268: Curriculum Activities in Early Childhood (3)</i>
	MHS 3940: Internship (Co-Curricular) (1)*
	<b>Total: 10 Units</b>
<b>Spring Semester Year 2</b>	MHS 2930: Career Planning III (3)*
	<i>EEX 4751: Parent Involvement (3)</i>
	<i>Education Elective (3)</i>
	MHS 4941: Internship (3) (Capstone)
	<b>Total: 12 Units</b>
<b>Total Units:</b>	<b>42</b>

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## Professional Services Credential: Social Services Concentration

<b>Fall Semester Year 1</b>	SLS 1501: Strategies for Student Success (3)
	MHS 2330: Career Planning I* (3)
	MHS 3940: Internship* (1)
	MHS 2940: Personal Leadership (3)
	<b>Total: 10 Units</b>
<b>Spring Semester Year 1</b>	<i>COM 1000: Introduction to Communication (3)</i>
	<i>PSY 2102: General Psychology (3)</i>
	MHS3940: Work Internship (On Campus Work Exp.) (3)*
	MHS 3940: Internship (Co-Curricular) (1)*
	<b>Total: 10 Units</b>
<b>Fall Semester Year 2</b>	MHS 2331: Career Planning II (3) *
	<i>SOW 2020: Careers in Creating Social Change (3)</i>
	<i>SYG 2000: Introduction to Sociology (3)</i>
	MHS 3940: Internship (Co-Curricular) (1)*
	<b>Total: 10 Units</b>
<b>Spring Semester Year 2</b>	MHS 2930: Career Planning III (3)*
	<i>SOW 3104: Human Behavior and the Social Environment (3)</i>
	<i>Social Services Elective (3)</i>
	MHS 4941: Internship (3) (Capstone)
	<b>Total: 12 Units</b>
<b>Total Units:</b>	<b>42</b>

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*Italicized course* are concentration specific courses